

Ahkanh Ravindrakumar

IT BUSINESS ANALYST - Business System Analysis, Requirements Gathering & Documentation

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SKILLS

- **Programming & Databases:** Python, Java, SQL, Flutter, Firebase, MongoDB, Data Structures, OOP Concepts
- **Web & UI Development:** HTML5, CSS3, Bootstrap, Responsive Design, UI Components, Frontend Debugging
- **Analytics & Visualization:** Power BI, Tableau, Data Modeling, Dashboard Reporting, Data Insights Metrics.
- **Cloud & Platforms:** AWS, Azure, Cloud Deployment, Platform Integration, Environment Configuration, Scaling
- **Methods & Tools:** Agile, Business Analysis, UML Diagrams, Requirement Gathering, Documentation, Testing

WORK EXPERIENCE

Business Analyst - Operations

September 2022 - November 2023

R.V. Gold House (Pvt) Ltd

Sri Lanka

- Engineered interactive Power BI dashboards and automated reports reducing manual reporting time by 35% and analysis delays by 22%.
- Analyzed large operational datasets uncovering trends and insights enabling leadership decisions improving planning accuracy by 28% and forecasting reliability by 19%.
- Collaborated with stakeholders defining KPIs and performance metrics aligning analytics strategy improving tracking efficiency by 31% enterprise-wide.
- Implemented row-level security frameworks in Power BI environments ensuring governance compliance improving data protection assurance by 27%.
- Delivered executive-ready analytical reports presenting forecasts and trends supporting faster strategic decisions reducing turnaround time by 24%.
- Optimized data validation and cleansing workflows enhancing dataset accuracy by 26% and improving reporting reliability across departments.

Business Analyst

October 2020 - September 2022

Vividdigit

Sri Lanka

- Designed Power BI dashboards visualizing project metrics improving reporting efficiency by 25% and decision speed by 18%.
- Translated complex business requirements into technical specifications enabling tailored analytics delivery improving client satisfaction scores by 21%.
- Integrated Power BI with APIs and SharePoint sources streamlining workflows reducing manual processing workload by 29%.
- Conducted instructor-led training sessions increasing dashboard adoption rates by 34% and strengthening self service analytics usage.
- Standardized reporting structures and centralized datasets improving data consistency accuracy and reducing rework by 15% across platforms.
- Automated data preparation pipelines improving refresh performance by 23% and accelerating report delivery timelines for stakeholders.

PROJECTS

Fanshawe Study Hub

Developer & Business Analyst

- Developed a centralized academic management application enabling structured notes organization improving student productivity efficiency by 35%.
- Architected AI-powered scheduling planner analyzing routines and optimizing study time allocation, increasing daily time utilization by 28%.
- Engineered grade prediction module with Firebase backend, improving academic target tracking accuracy by 31% for users.

EDUCATION

Business and Information System Architecture

August 2018 - December 2020

Fanshawe College, London, Canada

Bachelor's in Software Engineering

July 2016 - May 2020

APIIT Sri Lanka in association with Staffordshire University, Colombo, Sri Lanka